

Customer Success Story – Sipstream VOIP

The client



Edge Media, a marketing and design agency specialising in education

“It’s great. The call quality is as good as a regular service and I really like the fact that I can use an application on my iphone from anywhere and be part of the VoIP system. Altogether, very straightforward!”

Paul Herbert, Director

The issue

Our client had previously been using a hosted VoIP telephony system from a different supplier. Whilst they liked the economies of a VoIP system they were disappointed in the call quality, the security and the reliability of the system that they had in place.

Our brief

To provide a hosted telephony system (VOiP) that would be secure, perform as well as an analogue system, provide flexibility for the workforce, be value for money and would allow the company to retain the business phone number.

Our solution

We installed and configured our Silverstream Max broadband and Sipstream VoIP system which is designed for 99.99% availability. Using a private ADSL connection that is separate from the public system we were able to provide a secure system with enhanced call quality. We recommended a smart-phone app to be downloaded on all mobile phones which allowed all of the business phones to be part of the VoIP system and enjoy not only free and low call costs but also features such as advanced voicemail, call logging, call recording, voice mail to email, conference calling, call transfer plus a host of other services.

The result

The client now has a cost-effective VoIP system in place that provides a secure and reliable service with excellent call quality and greater flexibility for their business telecommunications.

Put us
on the spot
And ask for
a free quote
today

