

Customer Success Story – Sipstream VOIP

The client

naturebotts
think the world of your baby

Eco Friendly Baby Products

“We were impressed by the speed at which Multidata set up our hosted telephony service. The fact that any of our remote workers, can make free on-net calls is saving us a lot of money, as is the ability to do the adds, moves and changes we need ourselves. In the event we were lucky to have found Multidata at the time we did-when we needed their hosted services the most.

Penny Bowen Managing Director

The issue

Our client desperately needed to install a telephone system into their new office in Swindon. The majority of their business is run online so a broadband connection and telephone system was of critical importance. With just one working day left before the scheduled move they still had no telephones in their new office. The estimated time normally required for a traditional analogue system is two weeks. Our client had only one option at such a late date which was to create a hosted telephony solution using existing analogue lines.

Our brief

To provide broadband connection and configure a hosted telephony system (VoIP) that would be cost effective and importantly, ready on time for the new office opening.

Our solution

We used BT's fast track service to create a working broadband line in 24 hours and a Vigor 2820 router was installed and configured. Our Vigor router was perfect for Naturebotts as it can support more than one broadband circuit. We installed and configured the Polycom SoundPoint 330 IP Phones - which are easy and very quick to use.

The result

The client had their hosted telephony system (VoIP) up and running by the time the new office opened for business.

Put us
on the spot
And ask for
a **free** quote
today

